

BSC Education Ltd. statement on the Care of Under 18 students

*Review history			
Date of review:	Reviewed by:	Reason for review:	Amendments:
February 2024	Compliance and Safeguarding Manager	Statement creation	Statement creation and implementation
September 2024	Compliance and Safeguarding Manager	Annual review of policies	Amendment of Emergency phone

At BSC Education we are committed to providing a safe and nurturing environment for all students, we provide English Language training to adults, however, we also welcome students aged 16-17 who are studying with us from international destinations. Additionally, we provide occasional closed group courses for Young Learners.

If you are a parent or guardian for a student aged 16-17, you will need to understand that your child will be studying on an adult course and that there will be less supervision than on a young learner programme. Under 18 students will not be supervised when outside of the college class and social activity times and will travel to and from the college independently. Supervision times may vary depending on chosen study hours and social programme timings. They have a set curfew time of 10:00pm.

BSC Education acknowledges the unique needs and challenges that under 18 international students may face as they adjust to studying and living in a new cultural and educational environment. Therefore, we have implemented comprehensive support mechanisms to safeguard their welfare and promote their academic success.

Parental Consent:

- When you book with us, you will be sent a parental consent form to be completed and returned to us by a parent or guardian, this must be done prior to travel arrangements being made.
- It is mandatory for two emergency contacts details to be listed which includes a contact number, email, level of English spoken within the parental consent form.
- As part of the parental consent form we ask for details regarding medical conditions, disabilities, neurodiversity and mental health conditions of any prospective student. This is to ensure we can appropriate place the student, investigate reasonable

adjustments and ensure the course is the right fit for the student. If this information is not provided we may refuse to accept the student.

Transfers:

- Under 18's booked on an adult course and not traveling with a parent or guardian and arriving between 20:00 and 8:00 are required to purchase transfers through BSC.
- Parents or guardians are strongly advised outside of these times to book arrival airport transfers through us so that we can ensure that students arrive safely at their accommodation address.

Accommodation:

- Students who are aged 16/17 can only stay in homestay accommodation. It is recommended that students book a half-board option so that we can ensure they have breakfast and dinner provided.
- Young learner groups are also required to stay in host families or where pre-agreed an appropriate and approved residence alongside appropriate group leaders
- BSC Education has set rules on curfews for under 18 students this means they must return to their host by **10:00pm** every night. If the student does not return home by this time, the host family are instructed to contact the college emergency phone and escalate as per our safeguarding procedures.

Attendance:

- Under 18 students must attend their BSC college every day, they must arrive on time. BSC operates policy that if a student is more than 15 minutes late for their class, the college will contact them to conduct a welfare check. The college must be immediately informed as soon as the student is aware if they are sick or delayed. If we cannot contact the student, the host family, agent, parent or guardian the college will follow attendance and safeguarding procedures and will have to contact the police. You can view our attendance policy and expectations [HERE](#).

Social Programme:

- Students who are aged 16 – 17 can join our social programme together with our student experience team member and other adult students for trips to local activities. The only exception to this is when there is an over 18 age restriction, for example a bar or pub. However, student ages will always be taken into consideration when planning our social programmes.

- All social programme events are supervised by adult team members all of which are DBS/PVG checked.

Safeguarding

- Each of our BSC Colleges has a Designated Safeguarding Lead to oversee the welfare and needs of under 18 international students. These Team Members serve as points of contact for students, their families, and our institution, ensuring effective communication and support.
- BSC has a robust and comprehensive safeguarding policy which includes details of procedures for under 18's including handling of disclosures of abuse, neglect and any form of harm and how to refer to appropriate agencies. Full details can be found within our policies section on our website or [HERE](#).

Mental Health First Aiders:

- BSC Education is committed to all aspects of student support, Mental health first aid is available within our colleges or through appointments booked with trained central support team members.

MyBSC:

- Students studying on an adult course have access to our Guided E-Learning portal MyBSC in which they can access student support networks and a whole host of guidance and advice for living away from home and in their chosen city.

Emergency Phone support:

- All students are sent our emergency phone details prior to arrive, these are also communicated via our MyBSC app, throughout the college and within their day 1 induction.
Students can ring this at any time out of college hours for assistance and support.

BSC emergency phone number: **01904 530426**

Academic Support:

Our BSC Team members provide academic guidance and support to under 18 international students through tutorials and free academic workshops to help them navigate their academic requirements and achieve their educational goals.



At BSC we believe that every under 18 international student deserves a supportive and enriching educational experience. By prioritising their welfare and providing comprehensive support, we strive to empower them to thrive academically, socially, and personally during their time with us.